

## Patient Education: Accessing Educational Resources on our Public Website

In an effort to provide our patients with easy access to general patient educational information relevant to their prescribed therapy, the following resources are available online on our public website: **Advanced Directives** Scope of Services **Grievance Procedures Emergency Preparedness** Notice of Privacy Practices Home Health Safety DMEPOS Supplier Standards Rights and Responsibilities Service Introduction Letter Frequently Asked Questions Q: What if I do not have internet access? A: No problem! Please let us know that you'd like to request paper copies of these educational resources and we will gladly provide them. Q: Can I obtain paper copies of these resources later if I decide I'd like to have them? A: Absolutely! Please contact your Vital Care pharmacy at any time to request paper copies of these educational resources and we will gladly provide them. How to Access our Public Website Our public website address is: Additional instructions on how to access these and other patient education resources that may be available are provided below or you may contact your Vital

Care pharmacy for additional information.